

Judge John M. Meagher describes alternate dispute resolution process

Question of the month: Do you know the difference between mediation and arbitration?

If you were among the Miami Valley NARI members who attended the April lunch meeting you know the answer. At the meeting Judge John M. Meagher described these two alternatives to a trial in court. Judge Meagher explained that both are less formal, and therefore often less costly, approaches to settling disputes.

For those who couldn't attend, the principal difference is that in arbitration a third party listens to the facts, then decides the issue, just as would happen in court. The parties pay the arbitrator--usually an hourly rate--and save high court costs and possibly long delays in settling the matter. In mediation a third party assists the potential litigants in reach-



Judge John M. Meagher gave the educational presentation at the April meeting.

ing a settlement among themselves. The mediator does not make the decision.

Judge Meagher, who retired from the Montgomery County Court of Common Pleas in 1994, said that in many cases these alternative dispute resolution (ADR) processes eliminate the need for costly and protracted litigation in court. Usually that makes things easier--and less costly-- for everyone on all sides of the dispute.

Since retiring from the bench Judge Meagher has served as a mediator and arbitrator resolving complex disputes from commercial, to personal injury, to domestic relations.

NARI members who want more information about alternative dispute resolution can contact Judge Meagher. The Miami Valley NARI office has contact information.

Building officials and contractors will meet

Remodeling contractors and building officials will get together to exchange views and concerns at the May meeting of Miami Valley NARI, which will be held jointly with the Miami Valley Building Officials Council (MVBOC).

The meeting will start with open discussion and a Q & A session for contractors and building officials. After lunch MVBOC will make a building inspection presentation. It will be a unique opportunity for contractors and building officials to meet, get acquainted, and discuss matters of concern to both groups.

If you need additional incentive, the attendance lotto pot has grown to \$100. The meeting will be at 11 a.m. Wednesday, May 22, at the Dayton Marriott. Since a large crowd is expected the meeting will be held in the Gambits Lounge area.

To make reservations for the meeting call the NARI office at 937-222-NARI or send e-mail to dayton@naripro.org.

NARI is recognized for 9/11 recovery support

The National Association of the Remodeling Industry (NARI) has been elected to the 2002 Associations Advance America Honor Roll, a national awards competition sponsored by the American Society of Association Executives (ASAE), Washington, DC.

The association was honored for its work on the NARI Relief Effort, in support of the World Trade Center disaster recovery operations that

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May Events

May Meeting

Date & Time

11:00 a.m., Wednesday, May 22

Location

Dayton Marriott

Program

Joint Meeting with MVBOC
*What to do Before the Building
Inspector Arrives*

Cost

\$20 NARI members
\$25 nonmembers

Please call the Miami Valley NARI office at 937-222-NARI or send e-mail to dayton@naripro.org to make reservations for this meeting.

Two useful educational programs are scheduled for area locations

Contractors who want to enhance their professional and business management knowledge have the opportunity to do this at two privately-sponsored seminars to be presented at nearby locations in the coming weeks.



“How to Perform Home Inspections” is an intensive two-day seminar presented by HomeTech Information Systems, Inc., the training unit of HomeTech Systems, Inc., the largest inspection company in the Washington, DC, area. Subject areas covered include

Structural & Basement, Heating & Cooling, Plumbing & Bathrooms, Electrical, Appliances, Interior & Attic, Roofing & Exterior, Grounds, and Report Writing. Training lasts from 9:00 a.m. until 4:00 p.m. each day of the seminar.

The cost is \$495 for the entire seminar, which will be held at the Radisson Hotel Cincinnati Airport on May 23-24. The seminar conforms to the standards of practice and the code of ethics of the American Institute of Home Inspectors, and it is approved for 12 ASHI membership renewal qualification credits. For more information visit www.hometechonline.com. Register by calling 800-638-8292.

Construction Lien Law is the subject of a one-day seminar for contractors, project managers, sub-contractors, suppliers, architects, engineers, lenders, and others providing goods or services that relate to construction projects. The seminar includes presentations on Pre-Lien Requirements and Considerations, Residential Liens, Commercial Liens on Private Projects, Alternative Dispute Resolution, Ohio and Federal Prompt Pay Acts, Bonding Off Liens, Notice to Commence Suit on Liens, and Litigation and Enforcement of Mechanics Lien Claims.

The seminar, offered by Lorman Education Services, will be held July 19 at the Crowne Plaza Hotel, in Dayton. The cost of the seminar is \$259. For more information call 715-883-3940 or visit www.lorman.com. To register call 715-883-3959.

Man’s best friend

You have heard of guide dogs, helper dogs, police dogs, search and rescue dogs, drug-sniffing dogs, now, according to *Energy Design Update*, comes the “mold dog.”

Checking buildings for mold is a slow process, so it was only a matter of time until someone found a faster method. Swedish dog trainers have come up with the idea of the “mold dog,” and it seems to be catching on in Europe. Now it is coming to the U.S. A paper, “How to Find Hidden Microbial Growth With a Mold Dog,” was presented at the November 2001 ASHRAE Indoor Air Quality Conference.

In one case a mold dog reportedly inspected a 200 room office building in just eight hours. With conventional techniques the job would have taken several days.

The mission of MVNARI is:

- 1 To establish and maintain the association’s firm commitment to developing and sustaining programs that expand and unite the remodeling industry, as well as ensure the industry’s growth and security.*
- 2 To encourage ethical conduct, sound business practices, and professionalism in the remodeling industry.*
- 3 To present NARI as the recognized authority in the remodeling industry.*

This mission is carried out by:

- 1 Promoting the common business interests of those engaged in the industry.*
- 2 Sponsoring educational programs and activities for members.*
- 3 Enlightening consumers to the needs and advantages of home remodeling and maintenance, thereby improving the nation’s housing inventory.*
- 4 Recommending legislative and regulatory action which safeguards and preserves the remodeling industry and stimulates the marketplace.*

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President Bush praises U.S. building officials

In a recent letter to the International Code Council, President George W. Bush recognized the importance that code officials play in the safety of our nation.

"I commend the code officials and members of the construction industry who work with local, State, and Federal governments to provide a reliable system of building safety regulations," wrote President Bush.

"By ensuring the dependability of building structures and workplace safety across our country, you help protect the well-being of countless lives."

The White House sent the greeting in observation of International Building Safety Week, an annual event that falls the second week of April. This year's theme, "Setting the Standard for Building Safety," was aimed at raising the public's level of awareness and appreciation of building safety. Code officials around the country used the occasion to educate the public about ways they can ensure the safety of the buildings they live and work in. The United States has the highest level of building safety in the world. This high level of confidence is made possible by the efforts of dedicated professionals in building departments around the country who work to ensure that safety is the first priority, by the commitment of the construction industry, and through organizations such as International Building Safety Week's sponsors--the International Code Council and related professional organizations.

To view a copy of the President's letter, to read more about International Building Safety Week, and to learn more about the International Code Council's programs and activities, visit www.intlcode.org.

All-Seal wins BBB Eclipse Award

Winning Better Business Bureau Eclipse Awards is becoming a habit for members of Miami Valley NARI. This year it was All-Seal Home Improvement, Inc., that earned the Customer Service Award in the Small Business category. The winners were announced at the Eclipse Awards dinner on May 9.

The BBB's Eclipse Awards are presented to organizations in the Miami Valley that exemplify ethics, honesty and integrity. BBB characterizes the awards as equivalent to Dayton area Oscars.

All-Seal's nomination included, among other favorable examples, this customer comment, "We are writing to thank you for your outstanding product and business ethics. You came to our home in 1995 for new windows, and we were impressed then and continue to be. At that time we had heard nothing but praises and now we know why, we too have joined the choir."

All-Seal wasn't the only

MVNARI member that figured in the 2002 awards. Airtron, Inc., was a finalist for the Eclipse Integrity Award. Airtron also received glowing reviews from its nominators, including the following comment. "From top to bottom this is a group of good, honest people that are truly dedicated to the satisfaction of their customers. Airtron is a successful company that has been in business for a long time. There is no doubt in my mind that their success is a direct result of their company-wide focus on customer satisfaction."

All-Seal joins a long list of NARI members that have won BBB Eclipse Awards. In 2000 Urbietta Construction won the Customer Service Award. Airtron earned the 1997 Eclipse Integrity Award, and Remodeling Designs won the 1997 Eclipse Customer Service Award.

All in all, not a bad record for an industry that is allegedly plagued by widespread lack of integrity and frequent customer dissatisfaction.

NARI seeking golf outing sponsors

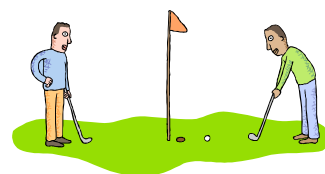
We have big plans for the 2002 Miami Valley NARI Golf Tournament, which will be at Sebastian Hills Golf Course on August 21. We want to make it the biggest building industry social/recreational event of the summer in the Dayton area.

We want to offer great prizes and a good 19th hole lunch at the end of the round while keeping player fees as low as possible. We do this through the support of sponsors. For about the cost of taking a customer to dinner, you can treat 100 or more

of the most prominent and influential members of the Dayton area remodeling industry to a great day on the golf links.

In addition to financial sponsorship we need door prizes. These can be remodeling-related, golf-related, or personal. Unlike the holes and the beverage cart there's no limit. We can use as many prizes as we can get.

In the next few days you will receive a sponsorship form in the mail. Please send it to NARI ASAP.



The Miami Valley NARI Golf Classic is August 21. Put this date in your PDA now!

NARI is recognized

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are ongoing in New York. The organized four-day effort built a shelter at the Fresh Kills Landfill on Staten Island to protect evidence collected from Ground Zero and expanded NYPD storage facilities in the Bronx.

According to Gregory Mangini, NYPD Building Maintenance Section, "The events of September 11 have created a new level of patriotism in this country. The NARI organization is a perfect example of this spirit. The projects that NARI has undertaken on our behalf will greatly assist the NYPD with the ongoing investigation of the event. The NYPD would like to thank the NARI membership for their enormous contributions to the World Trade Center Disaster."

The enhancements completed by NARI volunteers will provide a controlled environment, protection from the elements and enhanced security. In all, nearly 150 volunteers represented chapters in Philadelphia, Boston, New York-Long Island and New Jersey at the on-site projects. NARI New York City/Long Island (NYC/LI) chapter members Doug Dervin, CR, and John Quaregna, CR, spear-

headed the effort on behalf of the association and helped to raise more than a quarter million dollars in labor and materials for the project.

"NARI National is very proud of the way our members donated their time, materials and money to assist the NYPD during this crisis and are so pleased that the ASAE is recognizing our efforts with this award," according to NARI President Julius Lowenberg, of El Paso, Texas.

Now in its 12th year, the prestigious Associations Advance America Awards program recognizes associations that propel America forward — with innovative projects in education, skills training, standards setting, business and social innovation, knowledge creation, citizenship, and community service. Although association activities have a powerful impact on everyday life, they often go unnoticed by the general public.

"The NARI Relief Effort truly embodies the spirit of the Associations Advance America campaign. It is an honor and an inspiration to showcase this activity as an example of the many contributions associations are making to advance American society," remarked ASAE President Michael S. Olson, CAE.

NFRC posts directory on Internet web site

The latest edition of the National Fenestration Rating Council's (NFRC) Certified Products Directory, which includes products certified between January 2000 and November 2001, is available on line at www.nfrc.org/nfrcpd.html.

The latest directory includes over 85,000 certified door and window products from 340 manufacturers, up from roughly 250 last year.

"The improvements we have made in how the Directory can be searched on line will allow all stakeholders—including those who manufacture, buy, and regulate windows, doors, and skylights—to easily and simply compare product performance on an apples-to-apples basis," said Jim Benney, NFRC's Director of Education.

The number of NFRC labels applied to windows, doors, and skylights climbed to more than 45 million in 2001, up from just over 40 million in 2000. Since 1996, the number of NFRC labels has increased 238 percent.

NFRC does not plan to publish a print or CD-ROM version. The next update will include products certified through April 15.



May Lunch Meeting
Joint meeting with MVBOC
Wednesday, May 22
Dayton Marriott

MVNARI Golf Classic
Wednesday, August 21
8:00 a.m. shotgun start
lunch at end of round
Sebastian Hills G.C, Xenia

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